

REMEDICARE STAFFING COMPLAINT NOTIFICATION

Remedicare Staffing takes all complaints very seriously and undertakes investigations to find and resolve complaints to the satisfaction of all parties in accordance with our complaints procedure. Please provide in detail all relevant information of your complaint on the form below, continue on a separate sheet if needed. The form should be returned to our complaints team through any of the following channels; Email: info@remedicare.co.uk / Post: Napier Court, Napier Road, Remedicare, Emerald House, Reading, Berkshire, RG1 8BW.

<u>Name of Agency member:</u>
<u>Name of Home/Hospital:</u>
<u>Date and Time of Shift/s:</u>
<u>Name of person making complaint:</u> <u>Position of person making complaint:</u> <u>Contact details of person making complaint:</u>
<u>Notified:</u> <input type="checkbox"/> Police <input type="checkbox"/> Independent safeguarding authority <input type="checkbox"/> CQC / Scottish care commission / Regulation and Quality Improvement Authority
<u>Name of Consultant and Area:</u>
<u>Date of complaint (DD/MM/YYYY):</u>
<u>Details of Complaint:</u>